

Dealing With People Issues

Dealing With People Issues This presentation will discuss the challenges leaders have today dealing with personnel behaviors in both career and volunteer firefighters. Discipline is not a negative word. Leaders should use positive discipline more often than negative discipline. The one thing that leaders dislike more than all of the other tasks is “conflict.” Dealing with the interpersonal issues with volunteers as well as career personnel can give leaders major headaches. None of us like confronting another about their bad/inappropriate behavior. How do you get all of the players to play on the same team? One or two team members can bring an entire company, battalion or department to a very unhappy group of individuals. We will identify a actions leaders have to take to create a positive motivational climate that breeds creativity, innovation and productive members? We will discuss the duties, rights and responsibilities for officers. We will discuss the personalities and associated behaviors and how to deal with them.

Instructors – John M. Buckman III, Mike Connelly

Chief John M. Buckman III served 35 years as fire chief for the German Township (Ind.) Volunteer Fire Department. He has presented at the Bryant Stiles Officers School for over 30 years. He served 14 years as director of the fire and public safety academy for the Indiana State Fire Marshal Office. He is most proud of the title “pawpaw” and loves spending lots of time with his grandkids. He is the Director of Government and Regional Outreach for IamResponding. He is a past president of the International Association of Fire Chiefs and a co-founder of the IAFC Volunteer and Combination Officers Section. In 1996, Fire Chief Magazine named Chief Buckman Volunteer Fire Chief of the Year. He is an accomplished photographer. He is a co-author of the Lessons Learned from Fire-Rescue Leaders and is the editor of the Chief Officers Desk Reference, and a contributing author to the 3rd Edition of Recruiting, Training and Maintaining Volunteers. He is the owner of Wildfire Productions and is a sought-after keynote speaker. He has presented education programs in each of the 50 states; Beijing, China; each province in Canada; and the Dominican Republic.

Mike Connelly is recently retired as Chief of the Evansville, Indiana, Fire Department.