



Friday Class- Morning

6. Responding to Civil Unrest and Mass Violence

Instructor: Frank Montes De Oca

Groups are frustrated and angry. When emotions boil over, civil unrest occurs. Sadly, fire and emergency services seldom prepare for spontaneous communitywide violence. Recently, focus has been on preparing for the active shooter, which is just one aspect of the challenges first responders will face. In the near future communities will face challenging hot-button issues related to politics, ideology and religion. This **4-hour presentation** is targeted to all ranks and disciplines focusing on knowing the players, intel gathering and sharing, partner communications, avoiding and surviving ambushes and managing mass casualties under duress.

About the Instructor:

Frank Montes de Oca is a thirty-eight-year veteran of the fire and emergency services. Beginning as firefighter medic working through the ranks appointed to positions including Chief of EMS, Training Bureau Commander and senior operations officer for the Orange County (FL) Fire and Rescue Department. Later he was appointed as the Fire Chief and Emergency Services Director of a large combination department in the Orlando metro area. Now residing in North Carolina, Chief Montes de Oca remains active as a contributing editor for *The Pennsylvania Fireman* magazine serving first responders throughout Pennsylvania, Virginia and the southeast. He is an adjunct instructor for the National Fire Academy and is qualified to present programs for OSHA and EPA.