It's Not If, But When: Managing the First Critical Minutes of Mass Violence

Lethal assaults on first responders are escalating across the country. Combined with the growing incidents of multiple victim active shooter and mass violent events throughout the United States, emergency service responders must take a renewed look at serving the public while simultaneously protecting their own. This updated eight hour session will provide commanders and field supervisors answers to what is required to safely manage the first critical minutes of a multi-agency response to chaotic, fast-moving, high-profile incidents. Topics included:

- Situational Awareness and Good Guy/Bad Guy Decision Making
- Secrets to Developing Reliable Intelligence Sources
- Crowd Surge Planning, Mitigation and Control
- Scene Size-up and Threat-Specific Initial Response Actions
- Rescue Task Force and Rapid Treatment and Transportation Modeling
- Down and Dirty Chaos Control (Street Level Incident Management)
- Whole Community Planning, Prepping, and Exercising

Instructor – Frank Montes de Oca

Frank Montes de Oca served as a firefighter/paramedic, senior field command officer, chief training officer, and chief of EMS over a 38-year career. He is a guest lecturer throughout the Southeast and served as fire chief in Springfield, Ohio and Osceola County, Florida, and Emergency Services Director in Orange County, North Carolina. Frank is a member of the Georgia State Firefighters Association, Kentucky Firefighters Association, and a lifetime member of the North Carolina Association of Fire Chiefs. Throughout his career he has been active in training, managing and developing firefighter safety and survival programs, and leadership initiatives. Chief Montes de Oca is an adjunct instructor for the National Fire Academy and qualified to present training programs for OSHA and the EPA and a frequent contributor to fire rescue publications.