

## Shaping The Future (NFA F0602)

This is 2-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving.

## Topics include:

- Use of creative approaches to identifying trends within their organizations.
- · Applying problem-solving methodologies.
- The importance and application of continuous improvement within organizations.
- How to quantify problems and solutions.
- Factors in organizational and individual resistance to change.
- Strategies for implementing change.

The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities and individual assessments.

Instructor - NFA

**Need Bio**